



# How to Reach Us

**H**ave a question? You may write, call, or visit one of our two locations. We also have information available on our Web site.

## Springfield office

### **Mailing address**

Teachers' Retirement System  
P.O. Box 19253  
Springfield, IL 62794-9253

### **Office address**

2815 West Washington  
Springfield, IL 62702-3397

### **E-mail addresses**

Member Services Department  
[members@trs.illinois.gov](mailto:members@trs.illinois.gov)

Administration Information  
[administration@trs.illinois.gov](mailto:administration@trs.illinois.gov)

Employer Services and Accounting Departments  
[employers@trs.illinois.gov](mailto:employers@trs.illinois.gov)

### **Office hours**

8:30 a.m. to 4:30 p.m., Monday through Friday

### **Telephone hours**

7:30 a.m. to 4:30 p.m., Monday, Wednesday, Friday  
7:30 a.m. to 6:00 p.m., Tuesday and Thursday

## Lisle office

### **Mailing/Office address**

Teachers' Retirement System  
4200 Commerce Court, Suite 100  
Lisle, IL 60532-3611

### **E-mail address**

[members@trs.illinois.gov](mailto:members@trs.illinois.gov)

### **Office and telephone hours**

8:30 a.m. to 4:30 p.m., Monday through Friday

## Telephone directory

### **General Information**

(800) 877-7896

### **Counseling Services Department**

(800) 877-7896

### **Employer Services Department**

(888) 877-0890

### **Fax**

(217) 787-2269

(630) 505-9607 Lisle

### **Forms Order Line**

(24 hours a day, seven days a week)

(800) 207-6948

### **TDD**

(telecommunications device for the deaf)

(217) 753-0329

### **Teachers' Retirement Insurance Program (TRIP)**

(800) 442-1300 CMS\*

(217) 782-2548 CMS\*

(800) 877-7896 TRS

\* Illinois Department of Central Management Services

## Web site

[trs.illinois.gov](http://trs.illinois.gov)

